



PPE2 Topic Lists for Revision

Subject: Business

Topic or component: Paper 1:

Influences of operations and HRM on business activity

Business in the Real World: Pages 4-30 of the Revision Guide

Influences on Business: Pages 31 – 49 of the Revision Guide

Business operations: Pages 50 – 66 of the Revision Guide

HR Pages 67 – 82 of the Revision Guide

**Business in the real world (unit 1)**

1. The purpose and nature of business
2. Business ownership
3. Setting business aims and objectives
4. Stakeholders
5. Business location
6. Business planning
7. Expanding a business (Economies of scale and Diseconomies of scale)

**Influences on business (unit 2)**

1. Technology
2. Ethical and environmental considerations
3. The economic climate of business
4. Globalisation
5. Legalisation
6. The competitive environment

**Business Operations (Unit 3)**

1. Production processes
2. The role of procurement
3. The Concept of quality
4. Good Customer Services

**Human resources (Unit 4)**

1. Organisational structures
2. Recruitment and selection of employees
3. Motivating employees
4. Training

Analysing, Justifying, Evaluating and Conclusion

## Strategies and Resources for Revision:

Use the Revision Guide given – pages above – to make flash cards, try the revision questions etc.

Use SENECA to revise the topics above

Use any revision resources put onto Teams by your teacher.