

Summer 2020

Results and Appeals process

July 2020

Information for Centre

Results and Appeals

Centre assessment grades and rank orders

The Earls High School

- will not divulge provisional (centre assessment) grades, nor rank orders, with candidates or parents/carers before the issue of results
- understands that any inappropriate disclosure of centre assessment grades and rank order information before the issue of results will be investigated by awarding bodies as potential malpractice
- Centre assessment grades and/or rankings will be issued if requested by a candidate by emailing the Exams Officer, Mrs Teese (postresults2020@earls.dudley.sch.uk) and informing The Earls High School that a candidate requests access. Following discussion and guidance from Mrs Teese, candidates will be asked to complete a formal Request to Access Centre Assessed Grades document.

Final grades

The Earls High School will:

- issue results in accordance with the centre's Information for Candidates - Results, Appeals and Certificates document
- signpost candidates (and parents/carers) to information provided by key stakeholders at the time final grades are issued to support their understanding of the grades awarded

Arrangements for results day

The Earls High School will:

- organise results day and inform candidates of the arrangements in place for the collection of/access to their results. See letter sent to parents and students on 09.07.20 and available on the school website.
- ensure senior members of centre staff are available/accessible to candidates with whom a result/results may be discussed
- prepare information for candidates showing their options if they have concerns about their results
- signpost candidates to relevant Ofqual and/or awarding body information that sets out how their grades were calculated this year and the options available if they believe their result was not properly produced, including access to appeal

Arrangements for appeals

The Earls High School will:

- follow information provided by awarding bodies to determine the grounds on which an appeal can be made on behalf of a candidate, or candidates
- make candidates aware of the arrangements in place for appeals prior to the issue of results by placing this Results and Appeals document on the school website.
- provide candidates with a statement of the arrangements promptly when requested
- seek any information the awarding body holds in relation to how final grades were calculated if there is a concern about any results

- submit an appeal to the awarding body on behalf of a candidate or candidates where it is believed:
 - the centre itself made an error when submitting centre assessment grade or rank order information to the awarding body and has supporting evidence that confirms an error was made (and will submit its supporting evidence at the earliest stage and explain why data which the Head of Centre declared to be accurate is now considered incorrect)
 - the awarding body made a mistake in the operation of the standardisation model where the wrong data was used to calculate results
 - the awarding body made an administrative error in the issuing of results
- collect consent from a candidate before any appeal is submitted to the awarding body.

Internal appeals procedure

The Earls High School will provide a process for a candidate to appeal against any decision the centre may make:

- not to seek from the awarding body any information the awarding body holds that would be needed for an appeal; and/or
- not to appeal to the awarding body

How centre assessment grades and rank orders were determined

To respond to any queries, challenges or internal appeals from a candidate (or their parent/carer) The Earls High School communicated their process for determining centre assessment grades and rankings through a letter sent to students and parents of year 11 on 23.03.2020.

Year 11 teachers provided a predicted grade based on the work students had completed prior to lockdown. Heads of faculty then worked with teachers to check and moderate the grades. Following this, a member of the senior leadership team carried out modelling and analysis to ensure that the predictions were realistic and in line with expectations. Finally the Headteacher reviewed all of the grades before the Centre Assessed Grades were submitted to the examination boards.

If any moderation of Centre Assessed Grades was needed at any stage, it was done in consultation with the Head of Faculty and individual teacher.

Reference publications

Ofqual

[Awarding qualifications in summer 2020](#)

[Decisions on exceptional arrangements for assessment and grading in 2020](#) GCSEs, AS, A levels, Extended Project Qualifications and the Advanced Extension Award in maths

[Decisions on exceptional arrangements for assessment and grading in 2020](#) Vocational, technical and other general qualifications

[Extraordinary regulatory framework: General Qualifications, COVID-19 Conditions and Requirements](#)

[Extraordinary regulatory framework: VTQ, Covid-19 Conditions and Requirements](#)

Information for Candidates

Results, Appeals and Certificates

Centre assessment grades and rank orders

The Earls High School has submitted provisional (centre assessment) grades and rank orders to the relevant awarding body in accordance with the Ofqual guidance¹ on *Awarding qualifications in summer 2020* and in line with the awarding body instructions.

¹ <https://www.gov.uk/government/publications/awarding-qualifications-in-summer-2020>

For the reason of fairness, awarding bodies are putting these grades through a standardisation process to ensure grading standards are consistent across all centres. The rank order of candidates will not be changed but the final grades candidates receive may be different to the centre assessment grade.

Final grades

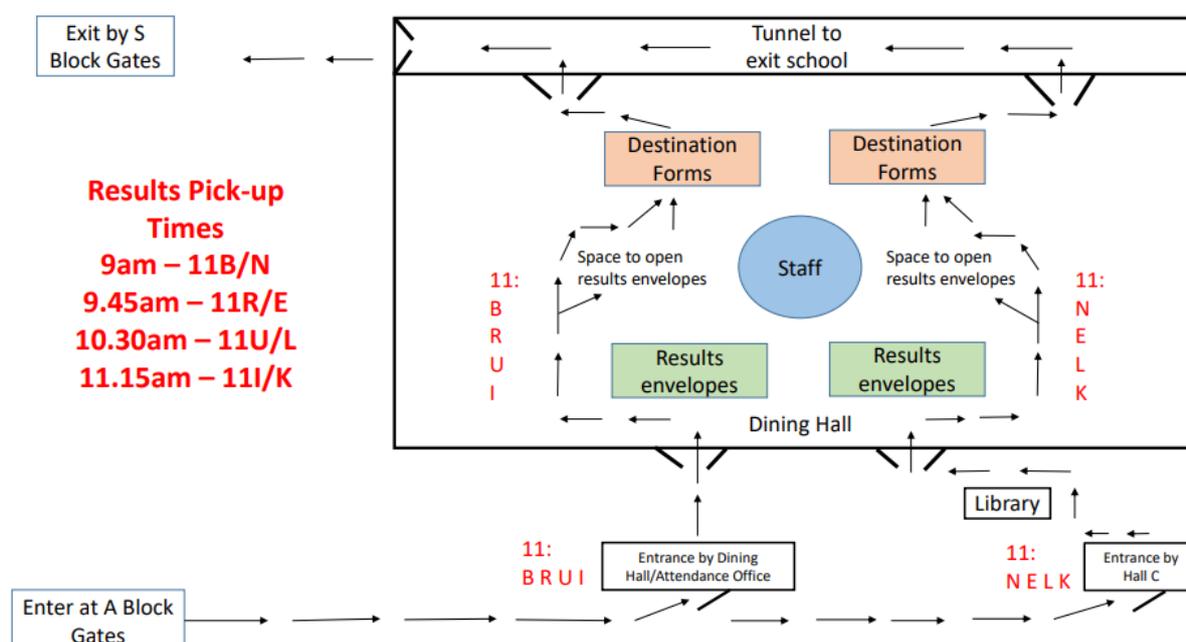
On candidate statements of results (results slips) and certificates, final grades will be reported in the same way as in previous years.

Final grades will be issued on results day(s) in August as follows:

| Date | Qualification type |
|------------|---|
| 20/08/2020 | GCSE and other Level 1/2 qualifications |

Arrangements for results day(s)

This year each form will be allocated a set time to safely come into school, collect their results envelopes, see school staff to celebrate their successes or seek support if needed. There will be a one-way system in operation to ensure current social distancing requirements are maintained and adhered too. Please see the diagram below for details on how results-collection will be managed:



Concerns about your results

At results time, Ofqual will be providing information for students that sets out how their grades were calculated this year and the options available if they believe their result was not properly produced, including access to appeal. The *National Careers Service Exam Results Helpline*² offers advice each year for students who have not received the results they had hoped for. Ofqual will also make a helpline available to students and their parents or carers to talk about the appeals process and any other questions they may have about their results this summer.

² <https://www.gov.uk/careers-helpline-for-teenagers>

Awarding bodies will also likely provide information for students about results. The Earls High School will signpost you to any relevant information at results time.

If you have a concern about a grade you have been awarded, you can ask our Exams Officer; Mrs Teese to:

- check whether an error was made when submitting your centre assessment grade and rank order to the awarding body
- raise a complaint with Mrs Houlston if you feel you have evidence of bias or that you were discriminated against; you could also pass such evidence on to the awarding body who could investigate for potential malpractice
- seek any information the awarding body holds in relation to how your final grade was calculated
- provide information about the opportunity to take an exam in the autumn series or in summer 2021

This must be done through contacting Mrs Teese on postresults2020@earls.dudley.sch.uk and by filling in a Request to access Centre Assessed Grades document and/or Request for Appeals document.

Arrangements for appeals

The arrangements for awarding qualifications in summer 2020 state:

Candidates can appeal their grades through their centre if they feel the process this summer was not followed correctly in their case.

A candidate can:

- ask their centre to appeal on their behalf to an awarding body if there is evidence that leads a candidate to believe:
 - the centre made an error when submitting a centre assessment grade or rank order information
 - an awarding body made a mistake when calculating, assigning or communicating a grade
- appeal against the centre's decision
 - not to seek any information the awarding body holds that would be needed for an appeal; and/or
 - not to appeal to the awarding body

A candidate cannot:

- appeal against their centre assessment grades and position in the rank order
- appeal in respect of the process or procedure used by the Earls High School in calculating their centre assessment grades and position in the rank order
- appeal directly in any respect to the awarding body

Internal appeals procedure

The Earls High School will:

- inform candidates of the arrangements for appeals prior to the issue of results and the accessibility of senior members of centre staff immediately after the publication of results by issuing this document on the school website and ensuring senior members of staff are available for support on results day.
- appeal to an awarding body on a candidate's behalf if it believes the centre itself made an error when submitting a centre assessment grade or rank order information or if it believes an awarding body made a mistake when calculating, assigning or communicating a grade
- ask the candidate to provide written informed consent (informed consent via candidate email is acceptable) before an appeal is submitted to the awarding body as the appeal could result in the final grade being lower than, higher than, or the same as the grade which was originally awarded
- only collect consent after the publication of results.
- where relevant, advise an affected candidate to inform any third party (such as a university or college) that an appeal has been submitted to an awarding body

The Earls High School will not:

- seek any information the awarding body holds that would be needed for an appeal if it does not believe an awarding body made a mistake when calculating, assigning or communicating a grade
- appeal to an awarding body on a candidate's behalf if it does not believe the centre itself made an error when submitting a centre assessment grade or rank order information or if it does not believe an awarding body made a mistake when calculating, assigning or communicating a grade

An internal appeal may be submitted to the centre where a candidate (or his/her parent/carer) believes there are grounds to appeal against the centre's decision:

- not to seek any information the awarding body holds that would be needed for an appeal
- not to appeal to the awarding body

An internal appeal should be submitted by:

- Contacting our Exams Officer Mrs Teese with details of the appeal. Following guidance, should a candidate wish to continue with the appeal they will need to complete an Internal Appeals Form which will need to be submitted to Mrs Teese by Friday 11th September 2020
- The candidate will be informed of the outcome of the internal appeal as soon as a decision has been made and in sufficient time for the centre to take any appropriate action where the internal appeal may be upheld.

If the internal appeal is upheld by the centre:

- where applicable, the centre will request information the awarding body holds that would be needed for an appeal within the time period set by the awarding body.
- where applicable, the centre will submit an appeal on the candidate's behalf to meet the awarding body's deadline for appeals.
- Candidates will be notified of any fee applicable with their appeal before the request is raised.

Certificates

Certificates, when received from the awarding body, will be issued to candidates on Thursday 26th November from 4-6pm in the Dining Hall.